



QUALITY AND ENVIRONMENTAL POLICY

CRM Synergies S.L. develops its industrial activity (management of dangerous and not dangerous residues, ingot and flux production, and distribution of imported products) being aware of the necessity of providing their clients with products and services of the highest quality, as well as the necessity of develop its activities in a compatible way with the environment.

To guarantee the sustainability and competitiveness of its activities, it compromises to:

- Integrate programmes of security, quality and environment to the management of the business, always providing the ways and resources needed for its development and claiming the involvement of all of its workers.
- Accomplish its legislation in force to its products and activities in as many levels as possible, whether it is from the environmental point of view or other requirements subscribed by the organisation, as well as accomplish the compromise of prevention of the contamination. These aspects will be used as a reference to review the goals and objectives.
- Pursue new technical solutions and goals of constant improvement to achieve the reduction of security and environmental risks, never forgetting the increase of competitiveness.
- Provide the best service to the clients, assuring their satisfaction with the compliance of the requirements and working for the improvement of their prospects.
- Keep updated the System of Management of Quality and Environment.

Accomplish and make accomplish this Policy is responsibility of every person who take part in the activities of CRM Synergies S.L.

Rev.3

Las Ventas de Retamosa,
June 10th 2010

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Julian Miguel Rivera
General Manager